

Chelan and Douglas County Services Matrix

Hours of Operation	Organization	Services												Details	Bottom Line/Other	
		1-Child Care	2-Clothing/Household Items	3-Education	4-Employment	5-Food	6-Health Care	7-Housing (shelter)	8-Housing (stable)	9-Addiction Support	10-Transportation	11-Utility Help	12-Navigate Benefits			
	VFW (Veterans of Foreign Wars) <i>(509) 884-3617</i>		X		X	X	X					X	X	X	3: scholarships 5: vouchers 10: van 11: CBC 12: help widows & dependent families	
	SSVF (Supportive Services for Veteran Families) <i>1-844-831-4673</i>	X	X	X					X	X		X	X		1: up to 6 months of childcare 2: emergency clothing; work attire; beds, cleaning supplies, kitchen utensils 3: pay for certificates & transcripts 7: 72 hrs in motel (individual) or 45 days in motel (family with children under 18) 8: up to 6 months rental assistance 10: can give rides; bus tickets; relocation fees; vehicle repairs 11: deposits; past due	Must be eligible for program (DD214, low-income, literally homeless or at risk, willing to participate, any discharge but dishonorable)
M-Th 8am-12:00pm, 1:30pm-4:30 pm F: 9:00am-12:00pm	Serve Wenatchee Valley <i>(509) 663-4673</i>		X	X	X	X			X	X		X	X		2: furniture; host children's clothing event 3: employment readiness; pay for GED/tuition CBC 4: employment readiness courses 5: M-F food boxes 7/8: rental assistance, transitional housing units 10: bus tickets for emergency situations	
	Vets Serving Vets/The Bunker <i>(509) 885-5559</i>	X	X	X	X	X	X	X	X	X	X	X	X	X	All areas: referrals and CBC 6: connections with local providers for reduced rates	Help navigate the VA system; conduct needs assessment interview at first intake
M-Th: 8am-5pm F: 8-4 (Closed 12-1pm everyday)	CDCAC (Chelan-Douglas Community Action Council) <i>(509) 662-6156</i>	X		X					X	X			X	X	1: subsidies for homeless families 3: tax prep & life skills classes 7/8: rent assistance, deposits, low-income permanent housing (50% AMI) 10: bus tickets	
	Chelan County Regional Justice Center <i>(509) 669-1594</i>		X	X	X	X				X	X	X			2: provide work clothing 3: pay for school materials, campus tests 4: drive to interviews & help gather applications 5: CBC 6: pay for medications (if otherwise not available) 7/8: work with landlords; help search for housing 9: develop treatment plan 10: can give rides	
M-F 8:00am-5:00pm	DSHS <i>(877) 501-2233</i>	X		X	X	X	X		X	X	X		X		All areas: CBC/dependent on program eligibility Can help navigate & apply for all benefits (SSI, TANF, etc.)	
	Lighthouse Ministries <i>(509) 888-4864</i>		X			X			X	X	X	X			2: clothes, laundry, hygiene products, furniture 5: hot meals & food boxes 7/8: emergency shelter; work with landlords; help find housing 9: case management & referrals 10: gas vouchers	
M-F: 8am-5pm	SkillSource (NCWDC) <i>(509) 663-3091</i>			X	X										3: school based vocational training 4: employer-based on the job training; employment workshops	
	United Way <i>(509) 662-8261</i>												X		Maintains and updates list of services and resources for the community. Runs 211 (information hotline based out of Yakima)	

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	HUD/VASH Program (509) 663-7615		X				X	X	X	X				2: Referral letter to Veteran's Warehouse for household furnishings (for those on program) 6: Mental Health Therapist, Addiction Therapist and Psychiatrist in-house; 3 Primary Care Physicians, Pharmacist, Audiology, Telehealth, and Home Based Primary Care 8: 42 vouchers for 3 counties 9: drug addiction therapist 10: Van transport to Seattle, Spokane, Okanogan and Grant Counties	Must be eligible for VA Health Care Services.
	Vet Corps (509) 682-6817			X								X		3: help get education paperwork; provide coaching and resources; case management; referrals	
	Washington Female Veterans (509) 669-0601				X							X		All areas: referrals; work with providers to connect vets with services 5: help deliver food to homes	
	Wenatchee Valley College (509) 682-6817	X		X	X	X						X	X	1: CBC 3: tuition waivers; scholarships 4: career center; work study opportunities 5: food bank in counseling center 9: counseling center 10: gas vouchers	Must be a student to use services.
M-Sat: 9:00am-6:00pm S: 11:00am-5:00pm	OVAHA/The Veterans Warehouse (509) 888-7313		X		X	X								2: can furnish entire houses (furniture, dishes, beds, blankets, clothing, suits, etc.) 3: help with resumes 4: training program 5: food boxes (no food bank)	Host stand downs; will purchase online items for veterans / seniors & help navigate websites
M-Th: 9-3 F: 9-12	American Legion (509) 663-7615 X 5007 9971 (509) 670				X		X					X		5: \$50.00 safeway dollars to veterans for food 12: Compensation and Pension benefits for veterans and surviving spouses of veterans	
Crisis Line Available 24 hrs a day; Office Hours: 8:30am-5pm M-F	Sage (509) 663-7446 called		X	X	X		X					X		2: Clothing closet- clients only. Can fill a small backpack, vouchers to salvation army 3: Domestic violence 5: Clients only food pantry 7: Communal living. 16 women and children fleeing domestic violence 10: Bus tokens	Must be eligible for services
	Women's Resource Center (509) 662-0121														
M-F: 8:00am-5:00pm	WorkSource (509) 665-3721				X									Case Management for Veterans	
1-800-572-4459 8am-5pm M-F	Ageing and Adult Care (509) 886-0700			X	X	X						X	X	3: Brochures, books to check our Alzheimer's Parkinson's, wellness and health 5: Food delivery Program for Homebound seniors: delivers to remote areas and senior centers. Also, have \$40 vouchers for 60+ seniors to use at the Farmers Market 6: Prescription education, medical professionals do presentations, management of chronic conditions, stroke prevention program 12: Helps people identify possible benefits to save money	Can Provide help at home for people who qualify for medicaid. Has a program for family caregivers. Can help with applications and paperwork.

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8am-5pm M-F	Hospitality Ministries 663-4289 (509)		X			X		X							2: Mostly mens clothing, everyday after dinner, 6:30-7:15, days a week @ 1450 S. Wenatchee Ave open to the public. three meals a day: 7am, 12pm and 6pm 5: 7 shelter-80 beds total, transitional housing for homeless families- 4 mobile homes. Ladies shelter has 26 beds. Another tansitional housin: small shelter downtown in the basement 8 bedrooms, room for 5 homeless men ages 18-20	clean and sober requirement. Mens and womens shelter. 30 hrs a week of labor or 1/3 of the income up to 350 and ten hours. Or 550 and no chores. No recent violent history or mental health issues. Pick out own medication, must be responsible to that. No current gang affiliation
M-Th 8:00am-5:00pm	C/D Health District 886- 6400 (509)															
M-F 9am-5pm Appointment only	Community Choice 509 679-0636			X			X								Chronic Disease- Workshops (how to deal chronic disease, pain and diabetes (in spanish) Health Care Program, navigator Program	Health care more accessable, empowering community memebers to seek health care and know their options.